March 15, 2022

Dear Yard Waste Customer,

You are receiving this letter as a reminder that the yard waste season is soon approaching. Our records show you have subscribed to the yard waste program in the past and we look forward to providing this service for you this year.

Below are the details regarding the 2022 yard waste program:

The yard waste season begins within the first two weeks of April dependent on your service area. In the event you do not wish to participate in the yard waste program, we ask you to notify us no later than April 15th to avoid this one-time non-refundable charge. If you do wish to discontinue yard waste service, please contact our Customer Service Center no later than April 15<sup>th</sup>.

For our customers that utilize the Automatic Payment Option, (ACH) for paying your WM invoice through your bank account or credit card, please keep in mind we will be unable to process a payment if the amount due exceeds the payment limit you have established.

## What is Yard waste?

Yard waste has been banned from all Illinois landfills for many years. This allows more room for trash and extends the life of landfills. Yard waste is taken to compost facilities where it is made into compost, a soil additive. This is why a separate truck must pickup yard waste. Compost facilities can only be open from spring until fall because the cold temperatures halt the process of making compost.

## What is considered Yard waste?

 Grass clippings, weeds, leaves, branches and bushes of certain sizes, other organic matter that grows outside are considered yard waste.

## What is not Yard waste?

Rocks, dirt, sod, mulch, Christmas wreaths, pumpkins, apples, hay or straw bales, corn stalks, and soil is not considered yard waste.

## How to dispose of Yard waste

Grass clippings, weeds, bushes, and other organic matter should be placed in compostable paper bags purchased at stores, filled and placed at the curb. For the safety of our drivers, we ask that you do not overfill your bags and keep bags below 50 pounds each. Yard waste in plastic bags cannot be collected because plastic bags do not biodegrade. Branches need to be tied into bundles with string or twine. Bundles should not exceed two feet in diameter or four feet in length. Individual branches may not be larger than 2 ½ inches in diameter.

If you have any further questions regarding service in your area, please visit <u>www.wm.com</u> where you can live chat or send an email or contact us at **800-964-8988**.

Sincerely,

Waste Management of Illinois, Inc.